



## **SOCIAL NETWORKING POLICY**

Social media is becoming a large part of the world we live in and as such at **Royal Day Care** we need to make sure we protect our children by having procedures in place to ensure the safe use.

We use Facebook / Twitter / Instagram to share posts/pictures of the experiences/ activities the children have accessed at day care, as well as to post updates/reminders and links to best practice.

### **In order to safeguard children we ensure:**

- We have prior written permission in place from parents / carers before posting any images of children
- Do not allow others to post on our social media pages , i.e. designated person / management can post on the page,
- We have a closed page which only parents / family / carers who have been invited to join the group can view and comment on the posts
- Have separate permission to use any images for any open public pages that we use for marketing purposes
- Monitor comments on all posts and address any concerns immediately

### **Staff use of social media**

We require our staff to be responsible and professional in their use of social networking sites in relation to any connection to the day care, day care staff, parents or children.

When using social networking sites such as Facebook or Instagram we ask staff:

- Not to name the setting they work at
- Not to make comments relating to their work or post pictures in work uniform
- Not to send private messages to any parents/family members
- If a parent ask questions relating to work via social networking sites, then staff should reply asking them to come into the setting or contact the manager
- Ensure any posts reflect their professional role in the community (e.g. no inappropriate social event photos or inappropriate comments i.e. foul language)
- Report any concerning comments or questions from parents to the manager/child protection lead
- Follow the staff behaviour policy
- Not post anything that could be construed to have any impact on the day care's reputation or relate to the day care or any children attending the day care in any way
- To follow this in conjunction with the whistle blowing policy.
- If any of the above points are not followed then the member of staff involved will face disciplinary action, which could result in dismissal.



All electronic communications between staff and parents should be professional and take place via the official day care communication channels, e.g. work emails and phone numbers. This is to protect staff, children and parents.

### **Parents and visitors' use of social networking**

We promote the safety and welfare of all staff and children and therefore ask parents and visitors not to post, publically or privately, information about any child on social media sites such as Facebook, Instagram and Twitter. We ask all parents and visitors to follow this policy to ensure that information about children, images and information do not fall into the wrong hands.

#### **We ask parents **not to**:**

- Send friend requests to any member of day care staff
- Screen shot or share any posts or pictures from the day care on social media platforms (these may contain other children in the pictures)
- Post any photographs to social media that have been supplied by the day care with other children in them (e.g. Christmas concert photographs or photographs from an activity at day care)

As parents we ask you to share any concerns regarding inappropriate use of social media through the official procedures (please refer to the partnership with parents policy, complaints procedures and grievance policy).